



**ROEHILL
SPRINGS**
D I S T I L L E R Y

ROEHILL SPRINGS DISTILLERY

TRADING AS J A MORRISON (A FIRM)

RETURNS AND REFUNDS

While we are confident that you will be happy with your purchase, when you receive your package, please check the contents carefully. If the goods are damaged or otherwise unsatisfactory when you receive them, please retain the products and contact us within 24 hours of receipt. We will not accept liability for any claim of damage to an order or unsatisfactory order, if you do not advise us of your complaint within this time period.

Purchasers may cancel an order by contacting Roehill Springs Distillery, giving the reason for cancellation, within 7 days of receiving their order. In order to qualify for a refund on a cancelled order, the order must be returned to us unopened, sealed and in original condition, within 7 days of the cancellation date. All postage and packaging costs incurred in the return to us, is to be paid by the customer. Please note that we are unable to refund you for postage/courier costs. Liability for loss or damage during transit of any returns is also the responsibility of the purchaser.

Roehill Springs Distillery will refund the cost of purchase of goods to the credit/debit card used to make the purchase within 30 days of you notifying us about a return.

Please note that we are unable to refund import duties, taxes or administration fees incurred in connection with delivery or return of our products.

CONTACT US

If you have a query on your order, please contact us on either of the following:

Email us at hello@roehillsprings.com

Call us on 01542 870328 or 07770 525 054 or 07880 534 903

Write to us at:

Roehill Springs Distillery
Newtack
Crossroads
Grange
KEITH
Moray AB55 6LQ